

State Survey Agency Directory

ALABAMA

Rick Harris, Director
Bureau of Health Provider Standards
Alabama Department of Public Health
P.O. Box 303017
Montgomery, AL 36130-3017
(334) 206-5366
(334) 206-5303 – fax
E-mail: rharris@adph.state.al.us
Support Contact: Ruthie Spencer (334) 206-5366

Patricia Ivie, Legal Counsel
Bureau of Health Care Facilities
Alabama Department of Public Health
P.O. Box 303017
Montgomery, AL 36130-3017
(334) 206-5076
(334) 206-5088 – fax
E-mail: pivie@adph.state.al.us
Support Contact: Chrys Foreman (334) 206-5085

Brenda Furlow, Director
Enforcement
Division of Health Care Facilities
Alabama Department of Public Health
P.O. Box 303017
Montgomery, AL 36130-3017
(334) 206-5879
(334) 206-5158 – fax
E-mail: bfurlow@adph.state.al.us
Support Contact: Pam Childree (334) 206- 5080

Mia Sadler, Director
Training and Quality Assurance Section
Division of Health Care Facilities
Alabama Department of Public Health
P.O. Box 303017
Montgomery, AL 36130-3017
(334) 206-5216
(334) 206-5088 – fax
E-mail: msadler@adph.state.al.us
Support Contact: June Grier (334) 206-5281

ALASKA

Virginia Stonkus, Acting Section Chief
Division of Public Health
Certification and Licensing
P.O. Box 110610
350 Main St., Room 507
Juneau, AK 99811-0610
(907) 465-3139
(907) 586-1877 - fax
E-mail: Virginia_stonkus@health.state.ak.us
Support Contact: Jeanne Anglin (907) 334-2482

Jane Urbanovsky, Manager
Certification and Licensing
619 E. Ship Careek Avenue, Suite 232
Anchorage, AK 99501
(907) 269-4526
(907) 561-3011 – fax
E-mail: Jane_Urbanvsky@health.state.ak.us
Support Contact: Jeanne Anglin (907) 334-2482

ARIZONA

Mary Wiley, Assistant Director
Division of Licensing Services

Arizona Department of Health Services
150 N. 18th Avenue
Phoenix, AZ 85007
(602) 3364-3064
(602) 364-4808 – fax
E-mail – wileym@azdhs.gov
Support Contact: Andrea Schoenecker (602) 364-3064

Lisa Wynn, Deputy Assistant Director
Division of Licensing Services
Arizona Department of Health Services
150 N. 18th Avenue
Phoenix, AZ 85007
(602) 364-3064
(602) 364-4808- fax
E-mail: wynnl@azdhs.gov
Support Contact: Andrea Schoenecker (602) 364-3064

Sylvia Balistreri, Program Manager
Long Term Care Program
Division of Licensing
Arizona Department of Health Services
150 N. 18th Avenue #440
Phoenix, AZ 85007
(602) 364-*2675
(602) 364-4765 – fax
E-mail: sbalists@azdhs.gov
Support Contact Linda Stewart (602) 364-2690

Kathy McCanna, Program Manager
Medical (Non-LTC)
Division of Licensing
Arizona Department of Health Services
150 N. 18th Avenue #450
Phoenix, AZ 85007
(602) 364-3030
(602) 364-4764 – fax
E-mail: mccannk@azdhs.gov
Support Contact: Irene Johnson (602) 364-3030

ARKANSAS

Renee Mallory, Director
Health Facility Services
Arkansas Department of Health
5800 West 10th St., Suite 400
Little Rock, AR 72204
(501) 661-2201
(501) 661-2165 – fax
E-mail: rmallory@healthyarkansas.com
Support Contact: Debra Tyler (501) 661-2201

Carol Shockley, Director
Office of Long Term Care
Division of Medical Services/Dept. of Human Services
P.O. Box 8059, Mail Slot S409
Little Rock, AR 72203
(501) 682-8485
(501) 682-1197 - fax
E-mail: Carol.Shockley@arkansas.gov
Support Contact: Brenda Styles (501) 682-8486

CALIFORNIA

Brenda Klutz, Deputy Director
Licensing & Certification Division
California Department of Health Services
1615 Capitol Avenue, Suite 73.741, MS 3000
P.O. Box 997413
Sacramento, CA 95899-7413
(916) 440-7360
(916) 552-8758 – fax
E-Mail: bklutz@dhs.ca.gov
Support Contact: Priscilla Dixon (916) 440-7360

Robert Thomas Kraus, Assistant Deputy Director
Licensing & Certification Program
California Department of Health Services
P.O. Box 997413
MS 3001
1615 Capitol Avenue, Suite 7..741
Sacramento, CA 95899-7413
(916) 440-7360
(916) 552-8988 - fax
E-mail: RKraus@dhs.ca.gov

Cheryl Gordon, Chief
Policy Section
Licensing and Certification Program
California Department of Health Services
P.O. Box 997413
1615 Capitol Ave., Suite 74-474
MS 3201
MS 3402
1615 Capitol Ave., Suite 73-757
Sacramento, CA 95899-7413
(916) 552-8734
(916) 552-8715 – fax
E-mail: cgordon@dhs.ca.gov

COLORADO

Ellen Mangione, Director
Health Facilities and Emergency Medical Services Division
Building A, 2nd Floor
Colorado Department of Public Health & Environment
4300 Cherry Creek Drive, South
Denver, CO 80246-1530
(303) 692-2613
(303) 753-6214 - fax
E-mail: Ellen.mangione@state.Co.us
Support Contact: Linda Holland (303) 692-2835

Gail Finley-Rarey, Section Chief
Health Facilities and Emergency Medical Services Division
Building A, 2nd Floor
Colorado Department of Public Health & Environment
4300 Cherry Creek Drive, South
Denver, CO 80246-1530
(303) 692-2997
(303) 753-6214 - fax
E-mail: gail.finley.rarey.state.co.us
Support Contact: Janet Singh (303) 692-2901

CONNECTICUT

Joan Leavitt, Section Chief
Department of Public Health
Health Care Systems Branch
Facility Licensing and Investigations Section
410 Capitol Ave. MS #12 HSR
P.O. Box 340308
Hartford, CT 06134-0308
(860) 509-7409
(860) 509-7539 – fax
E-mail: joan.leavitt@po.state.ct.us
Support Contact: Amy Carragher (860) 509-7407

Barbara Cass, Public Health Services Manager
CT Department of Public Health
Health Care Systems Branch
Facility Licensing and Investigations Section
410 Capitol Ave., MS #12 HSR
P.O. Box 340308
Hartford, CT 06134
(860) 509-7609
(860) 509 7539 – fax
E-mail: Barbara.cass@po.state.ct.us

Wendy H. Furniss, Branch Chief
Department of Public Health
CT Dept. of Public Health
Health Care Systems Branch.
410 Capitol Ave.
Hartford, CT 06134
(860) 509-7401
(860) 509 7539 – fax
E-mail: wendy.furniss@po.state.ct.us
Support Contact: Julie Moy (860) 509-7406

DELAWARE

Carol Ellis, Division Director (LTC)
Robert Smith, Administrator
Division of Long Term Care Residents Protection
3 Mill Road, Suite 308
Wilmington, DE 19806
(302) 577-6661
(302) 577-6673 - fax
E-mail: Robert.smith@state.de.us
Support Contact: Michelle Middlebrooks

Mary Peterson, Director (Non LTC)
Office of Health Facilities Licensing & Certification
2055 Limestone Road, Suite 200
Wilmington, DE 19808
(302) 995-8521
(302) 995-8529 – fax
E-mail: Mary.Peterson@state.de.us
Support Contact: Vanette Seals

DISTRICT OF COLUMBIA

Denise Pope, Administrator
Health Regulation Administration
Department of Health
825 North Capitol Street, NE, Room 2264
Washington, DC 20002
(202) 442-4747
(202) 442-4896 – fax
E-mail – dpope@dchealth.com
Support Contact: Sandi Washington (202) 442-4723

Sharon Lewis, Acting Program Manager
Health Care Facility Division
Health Regulation Administration
825 North Capitol Street, NE, Room 2264
Washington, DC 20002
(202) 442-4737
(202) 442-9430 – fax
E-mail: slewis@dchealth.com
Support Contact: Vivian Jones (202) 442-4738

Patricia Van Buren, Program Manager
ICF/MR Division
Health Regulation Administration
825 North Capitol Street, NE, Room 2264
Washington, DC 20002
(202) 442-4726
(202) 442-9430 – fax
E-mail: pvanburen@dchealth.com
Support Contact: Mia Diggs (202) 442-4721

FLORIDA

Elizabeth Dudek, Deputy Secretary
Rebecca Knapp, Assistant Deputy Secretary
Agency for Health Care Administration
Division of Health Quality Assurance
2727 Mahan Drive, Mail Stop 9
Tallahassee, FL 32308
(850) 414-9796

Revised 12/19/05
(850) 487-6240 – fax
E-mail: Bradley@ahca.myflordia.com
Support Contact: Kathy Bradley (850) 414-9796

Polly Weaver, Bureau Chief
Agency for Health Care Administration
Division of Health Quality Assurance
Bureau of Field Operations

2727 Mahan Drive, Mail Stop 25

Tallahassee, FL 32308
(850) 414-9796
(850) 487-6240 – fax
E-mail: weaverp@fdhc.state.fl.us or
harringt@fdhc.state.fl.us
Support Contact: Tamara Harrington (850) 414-9796

GEORGIA

Martin J. Rotter, Director
Office of Regulatory Services
Georgia Department of Human Resources
Two Peachtree Street, NW
Room 32-415
Atlanta, GA 30303-3142
(404) 657-5700
(404) 657-5708 - fax
E-mail: mjrotter@dhr.state.ga.us
Support Contact: Margaret Palli (404) 657-5700

David H. Dunbar, Director
Long Term Care Section
Office of Regulatory Services
Georgia Department of Human Resources
Two Peachtree Street, NW
Room 31-430
Atlanta, GA 30303-3142
(404) 657-5850
(404) 657-8935 - fax
E-mail: dhunbar@dhr.state.ga.us
Support Contact: Johnetta Harris (404) 657-5850

Carol Zafiratos, Director
Health Care Section
Office of Regulatory Services
Georgia Department of Human Resources
Two Peachtree Street, NW
Room 33-250
Atlanta, GA 30303-3142
(404) 657-5550
(404) 657-8934 - fax
E-mail: czafiratos@dhr.state.ga.us
Support Contact: Lillie Deffebaugh (404) 657-5550

HAWAII

Dianne Okumura, Chief
Office of Health Care Assurance
Hawaii State Department of Health
1250 Punchbowl Street, Room 237
Honolulu, Hawaii 96813
(808) 586-4080
(808) 586-4791 - fax
E-mail: Dianne.okumura@doh.hawaii.gov
E-mail: dmokumur@mail.health.state.hi.us
Support Contact: Arlene Akana (808) 586-4080

Gerald Chung, Medicare Certification Officer
Office of Health Care Assurance
Hawaii State Department of Health
601 Kamokila Boulevard, Room 395
Kapolei, HI 96707
(808) 692-7420

(808) 692-7447 – fax
E-mail:
gerald.chung@doh.hawaii.gov gwehung@mail.health.state.hi.us
Support Contact: Shauna Kim (808) 692-7420

IDAHO

Debby Ransom, Chief
Bureau of Facility Standards
P.O. Box 83720
Boise, ID 83720-0036
(208) 334-6626
(208) 364-1888 – fax
E-mail: ransomd@idhw.state.id.us
Support Contact: Nancy Harvey (208) 334-6626

David Eisentrager, Manager
Laboratory Improvement & X-ray Certification Sections
Idaho Bureau of Laboratories
2220 Old Penitentiary Road
Boise, Idaho 83712
(208) 334-2235 ext. 245
(208) 334-2382 - fax
E-mail: eisentra@idhw.state.id.us
Support Contact: Jane Keith (208) 334-2235 ext. 246

ILLINOIS

Enrique J. Unanue, Deputy Director
Office of Health Care Regulation
Illinois Department of Public Health
525 West Jefferson Street, 5th Floor
Springfield, IL 62761
(217) 782-2913
(217) 524-6292 – fax
E-mail: eunanue@idph.state.il.us
Support Contact: Deanna Jones (217) 782-2913

Richard L. Dees, Chief Division of Assisted Living
Office of Health Care Regulation
Illinois Department of Public Health
525 West Jefferson Street, 5th Floor
Springfield, IL 62761
(217) 782-2913
(217) 524-6292 – fax
E-mail: rdees@idph.state.il.us
Support Contact: Suzanne Grubb (217) 782-2448

I. Naomi Dunn, Chief, Division of Long-Term Care
Office of Health Care Regulation
Illinois Department of Public Health
525 West Jefferson Street, 5th Floor
Springfield, IL 62761
(217) 785-2629
(217) 785-9182 – fax
E-mail: ndunn@idph.state.il.us
Support Contact: Susan Quinn (217) 785-2629

William A. Bell, Chief
Division of Health Care Facilities and Programs
Office of Health Care Regulation
Illinois Department of Public Health
525 West Jefferson Street, 4th Floor
Springfield, IL 62761
(217) 782-7412
(217) 524-0382 - fax
E-mail: bbell@idph.state.il.us
Support Contact: Rose Castleman (217) 782-7412

INDIANA

Terry L. Whitson, J.D., Assistant Commissioner
HealthCare Regulatory Services Commission
Indiana State Department of Health

Revised 12/19/05

2 North Meridian Street, Section 5A
Indianapolis, IN 46204
(317) 233-7022
(317) 233-7053 – fax

E-mail: twhitson@isdh.state.in.us

Support Contact: Teresa Watson (317) 233-7621

Suzanne M. Hornstein, Director
Division of Long Term Care
Indiana State Department of Health
2 North Meridian Street, Section 4B
Indianapolis, IN 46204-1964
(317) 233-7289

(317) 233-7322 – fax

E-mail: shornste@isdh.state.in.us

Support Contact: Caron Tomlinson (317) 233-7445

Kim Rhoades, LTC Survey Manager
Division of Long Term Care
Indiana State Department of Health
2 North Meridian Street, Section 4B
Indianapolis, Indiana 46204
(317) 233-7497

(317) 233-7322 – fax

E-mail: krhoades@isdh.state.in.us

Support Contact: Caron Tomlinson (317) 233-7445

Mary Azbill, Director Acute Care Division
Division of Acute Care
Indiana State Department of Health
2 North Meridian Street, Section 4A
Indianapolis, Indiana 46204
(317) 233-1286

(317) 233-7157 – fax

E-mail: mazbill@isdh.state.in.us

Support Contact: Marilee Gruver at (317) 233-7422

IOWA

Marvin L. Tooman, Administrator
Division of Health Facilities
Iowa Department of Inspections & Appeals
3rd Floor, Lucas State Office Building
Des Moines, IA 50319-0083
(515) 281-4125

(515) 242-5022 – fax

E-mail: Marvin.Tooman@dia.state.ia.us

Support Contact: Fran Harkin (515) 281-4125

J. Bennett, R.N., Bureau Chief
Division of Health Facilities
Iowa Department of Inspections & Appeals
3rd Floor, Lucas State Office Building
Des Moines, IA 50319-0083
(515) 281-3765

(515) 242-5022 – fax

E-mail: J.Bennett@dia.state.ia.us

Support Contact: Fran Harkin (515) 281-4125

Paul Vanderburgh, Bureau Chief
Division of Health Facilities
Iowa Department of Inspections & Appeals
3rd Floor, Lucas State Office Building
Des Moines, IA 50319-0083
(515) 281-4227

(515) 242-5022 – fax

E-mail: Paul.Vanderburgh@dia.state.ia.us

Support Contact: Fran Harkin (515) 281-4125

Kathy Sutton, R.N., Bureau Chief
Division of Health Facilities
Iowa Department of Inspections & Appeals
3rd Floor, Lucas State Office Building

Des Moines, IA 50319-0083

(515) 281-4245

(515) 242-5022 – fax

E-mail: Kathy.Sutton@dia.state.ia.us

Support Contact: Fran Harkin (515) 281-4125

KANSAS

Joseph F. Kroll, Director
Bureau of Child Care & Health Facility
Division of Health
Kansas Department of Health and Environment
1000 SW Jackson, Suite 330 200
Curtis State Office Building
Topeka, KS 66612-1365
(785) 296-1240

(785) 296-1266 – fax

E-mail: jkroll@kdhe.state.ks.us

healthfacilities@kdhe.state.ks.us

Support Contact: VACANT (785) 296-1241

Charles E. Moore, Director

Bureau of Child Care & Health Facility
Division of Health
Kansas Department of Health and Environment
1000 SW Jackson, Suite 330 200
Curtis State Office Building
Topeka, KS 66612-1365
(785) 296-0131

(785) 296-1266 – fax

E-mail: cmmore@kdhe.state.ks.us

Support Contact: VACANT (785) 296-1241

Greg Reser, Director
Licensure & Certification Division
Licensure, Certification and Evaluation Commission
Kansas Department on Aging
503 South Kansas Avenue
Topeka, Kansas 66603-1365
(785) 296-1260

(785) 296-1266 – fax

E-mail: Gregreser@aging.state.ks.us

Support Contact: Tina Lewis (785) 296-1260

KENTUCKY

Robert Benvenuti III, Inspector General
Office of Inspector General
Cabinet for Health and Family Services
275 East Main Street, 5th Floor
Frankfort, KY 40621-0001
(502) 564-2888

(502) 564-6546 – fax

E-mail – RobertJ.Benvenuti@ky.gov

Support Contact: Steven D. Davis (502) 564-2888

Jennifer Mitchell, Director
Division of Long-Term Care
Office of Inspector General
Kentucky Cabinet for Health Services
275 East Main Street, 5E-A
Frankfort, KY 40621-0001
(502) 564-2800

(502) 564-6546 - fax

E-mail: Jenny.Mitchell@ky.gov

LOUISIANA

Lisa Deaton, Manager
Health Standards Section
Louisiana Department of Health & Hospitals
P.O. Box 3767
Baton Rouge, LA 70821-3767
(225) 342-0415

(225) 342-5292 - fax

Revised 12/19/05

E-mail: Ldeaton@dhh.la.gov

Support Contact: Lorraine Joseph (225) 342-0415

MAINE

Louis T. Dorogi, Assistant Director

Division of Licensing & Certification

Maine Department of Human Services – BMS

442 Civic Center Drive

11 State House Station

Augusta, ME 04333

(207) 287-9300

(207) 287-9304 - fax

E-mail : lou.dorogi@maine.gov

MARYLAND

Carol Benner, Director

Office of Health Care Quality

Department of Health & Mental Hygiene

55 Wade Avenue

Catonsville, MD 21228

(410) 402-8001

(410) 402-8215 – fax

E-mail – cbenner@dnhmh.state.md.us

MASSACHUSETTS

Paul Dreyer, Director

Division of Health Care Quality

Massachusetts Department of Public Health

10 West Street, 5th Floor

Boston, MA 02111

(617) 753-8100

(617) 753-8125 - fax

E-mail: paul.dreyer@state.ma.us

Support Contact: Rose Nash (617) 753-8100

LTC, NLTC, CLIA

MICHIGAN

Walter S. Wheeler III, Director

Bureau of Health Systems

Michigan Department of Community Health

P.O. Box 30664

Lansing, MI 48909

(517) 241-2626

(517) 241-2629 - fax

E-mail: wswheel@michigan.gov

Support Contact: Jeanette Robinson (517) 241-2632

Richard Benson, Chief, Hospitals & Specialized

Health Services Section

Division of Licensing & Certification

Michigan Department of Community Health

P.O. Box 30664

Lansing, MI 48909

(517) 241-2640

(517) 241-3354 – fax

E-mail: rjbenso@michigan.gov

Support Contact: Janet Holey (517) 241-3830

Vacant, Chief

Field Services Section

Division of Nursing Home Monitoring

Michigan Department of Community Health

P.O. Box 30664

Lansing, MI 48909

(313) 456-0302

(313) 456-0348 – fax

E-mail:

Support Contact: Renae Gibson (313) 456-0327

Michael Dankert, Director

Division of Operations

Bureau of Health Systems

Michigan Department of Community Health

P.O. Box 30664

Lansing, MI 48909

(517) 241-2650

(517) 241-2629 – fax

E-mail: medanke@michigan.gov

Support Contact: Mary Munsell (517) 241-2651

Enforcement

Darryl Horton, Director

Division of Licensing & Certification

Michigan Department of Community Health

P.O. Box 30664

Lansing, MI 48909

(517) 241-2636

(517) 241-3354 – fax

E-mail: dhorto@michigan.gov

Support Contact: Linda Burns (517) 241-4160

Hospitals, Non-LTC Facilities

MINNESOTA

David Giese, Director

Compliance Monitoring Division

Minnesota Department of Health

P.O. Box 64900

St. Paul, MN 55164-0900

(651) 282-5611

(651) 215-8710 – fax

E-mail: David.Giese@health.state.mn.us

Support Contact: Grace Thorpe (651) 215-8758

Fed Ex/non-USPS:

Golden Rule Building

85 East Seventh Place – Suite 300

Saint Paul, MN 55101

Darcy Miner

Assistant Director

Compliance Monitoring Division

Minnesota Department of Health

P.O. Box 64900

St. Paul, MN 55164-0900

(651) 282-6363

(651) 215-8710 – fax

E-mail: darcy.miner@health.state.mn.us

Support Contact: Grace Thorpe (651) 251-8758

Fed Ex/non-USPS:

Golden Rule Building

85 East Seventh Place – Suite 300

Saint Paul, MN 55101

MISSISSIPPI

, Karen Selestak, Director

Division of Health Facilities Licensure & Certification

Mississippi State Department of Health

P.O. Box 1700

Jackson, MS 39215-1700

(601) 576-7326

(601) 576-7350 – fax

E-mail – karen.selestak@msdh.state.ms.us

Support Contact: Funmi Spencer (601) 576-7326

MISSOURI

Cynthia Schmutzler, Administrator

Section for Health Standards and Licensure

Division of Senior Services and Regulation

Missouri Dept. of Health and Senior Services

912 Wildwood

P.O. Box 570

Jefferson City, Missouri 65102-0570

(573) 522-1864

(573) 522-9712 - fax

E-mail: schmuc@dhss.mo.gov

Support Contact: Cindy Blair (573) 526-1864

Revised 12/19/05

Vacant, Administrator
Health Facility Regulation Unit
Bureau of Health Care Oversight
Section for Health Standards and Licensure
Missouri Department of Health and Senior Services
Division of Health Standards and Licensure
912 Wildwood
P.O. Box 570
Jefferson City, MO 65102-0570
(573) 7516303
(573) 526-3621 fax

E-mail:
Support Contact: Roxanne Schulte (573) 751-6154

Lisa Coots, R.N., Administrator
Unit of Home Care and Rehabilitative Standards
Missouri Department of Health and Senior Services
1617 Southridge
Jefferson City, Missouri 65101
(573) 751-6336
(573) 526-6315 – fax
E-mail: cootsl@dhss.mo.gov
Support Contact: Debi Hytla (573) 751-6336

Debra Cheshier, Director
Section for Long-Term Care
Division of Senior Services and Regulation
Missouri Department of Senior Services
P.O. Box 570
Jefferson City, MO 65102-1337
(573) 526-8524
(573) 522-1473
E-mail: CheshD@dhss.mo.gov
Support Contact: Teresa Russler (573) 526-8524

MONTANA

Marjorie Vander Aarde, Bureau Chief
Certification Bureau
Montana Department of Health & Human Services
P.O. Box 202953
Helena, MT 59620-2953
(406) 444-2099
(406) 444-3456 – fax
E-mail: mvanderaarde@state.mt.us
Support Contact: Carla Black (406) 444-5380

NEBRASKA

Richard P. Nelson, Director
Department of Health and Human Services
Regulation and Licensure
P.O. Box 95007
Lincoln, NE 68509-5009
(402) 471-8566
(402) 471-9449 - fax
E-mail: dick.raymond@hhss.ne.gov
Support Contact: Roxie Anderson (402) 471-8566

Helen L. Meeks, Administrator
Credentialing Division
Department of Health and Human Services
Regulation and Licensure
P.O. Box 94986
Lincoln, NE 68509-4986
(404) 471-0179
(402) 471-3577 – fax
E-mail: Helen.meeks@hhss.state.ne.us
Support Contact: Jolene Schroeder (402) 471-4923

NEVADA

Pam Graham, Chief
Nevada State Health Division

Bureau of Licensure and Certification
Nevada Department of Human Resources
1550 E. College Parkway, Suite 158
Carson City, NV 89706
(775) 687-4475
(775) 687-6588 – fax
E-mail: pgraham@blc.state.nv.us
Support Contact: Shirley A. Rains (775) 687-4475

Lisa M. Jones, MPA, REHS
Health Facilities Surveyor IV
Nevada State Health Division
Bureau of Licensure and Certification
4220 S. Maryland Parkway, Suite 810
Las Vegas, NV 89119
(702) 486-6515
(702) 486-6520 – fax
E-mail: ljones@blc.state.nv.us

NEW HAMPSHIRE

Robert Ehlers, Bureau Chief
Office of Program Support
Licensing & Regulation Services
Health Facilities Administration
New Hampshire Dept of Health & Human Services
129 Pleasant Street – Brown Bldg
Concord, NH 03301
(603) 271-4967
(603) 271-4968ax
E-mail: rehlers@dhhs.state.nh.us
Support Contact: Barbara Bell (603) 271-5093

John Lambrukos, MD, Certification Coordinator
Office of Program Support
Licensing & Regulation Services
Health Facilities Administration
New Hampshire Dept of Health & Human Services
129 Pleasant Street – Brown Bldg
Concord, NH 03301
(603) 271-4598
(603) 271-8716 – fax
E-mail: Jlambrukos@dhhs.state.nh.us
Support Contact: Barbara Bell (603) 271-5093

NEW JERSEY

William Conroy, Assistant Commissioner
Division of Long Term Care Systems
Department of Health and Senior Services
Trenton, NJ 08625-0367
(609) 292-9793
(609) 943-3013 – fax
E-mail: William.Conroy@doh.state.nj.us
Support Contact: Arlene McElroy (609) 588-7823

Elinor Fritz, Director
Long Term Care
New Jersey Department of Health & Senior Services
P.O. Box 367
Trenton, NJ 08625-0367
(609) 633-8980
(609) 633-9060 – fax
E-mail: elinor.fritz@doh.state.nj.us
Support Contact: Joanne Meyer (609) 633-8980

Barbara Goldman, Director
Long Term Care Licensing & Certification
Division of Long Term Care Systems
NJ State Department of Health & Senior Services CN 367
Trenton, NJ 08625-0367
(609) 633-9034
(609) 633-9087 – fax
E-mail: Barbara.goldman@doh.state.nj.us
Support Contact: Linda DiMattia (609) 633-9034

Revised 12/19/05

Marilyn Dahl, Deputy Commissioner
Health Care Quality and Oversight
Department of Health and Senior Services
Health and Agriculture Building
P.O. Box 360
Trenton, New Jersey 08625-0360
(609) 984-3939
(609) 292-5333 – fax

E-mail: marilyn. dahl@doh.state.nj.us

Alison Gibson, Director
Acute Care Inspections
New Jersey Department of Health and Services
P.O. Box 360
Trenton, NJ 08625-0360
(609) 341-3005
(609) 943-3013 – fax
E-mail: Alison.gibson@doh.state.nj.us

John Calabria, Director
Certificate of Need and Acute Care Licensure
Department of Health and Senior Services
Health and Agriculture Building
P.O. Box 360
Trenton, New Jersey 08625-0360
(609) 292-8773
(609) 292-3780 – fax
E-mail: john.calabria@doh.state.nj.us

NEW MEXICO

David Rodriguez, Chief
Health Facility Licensing & Certification Bureau
Division of Health Improvement
New Mexico Department of Health
2040 S. Pacheco, 2nd Floor, Room 413
Santa Fe, NM 87505
(505) 476-9028
(505) 476-9026 – fax
E-mail:
Support Contact: Theresa Dalton (505) 476-9025

Catherine Lopez, Director of Survey Operations
Health Facility Licensing & Certification Bureau
Division of Health Improvement

New Mexico Department of Health
2040 S. Pacheco, 2nd Floor, Room 413
Santa Fe, NM 87505
(505) 476-9040
(505) 476-9026 – fax
E-mail: catherinel@doh.state.nm.us

Sandra Cole, RN, LTC Tech, Program Director
Health Facility Licensing & Certification Bureau
Division of Health Improvement
New Mexico Dept. of Health
2040 S. Pacheco, 2nd Floor, Room 413
Santa Fe, NM 87505
(505) 476-9037
(505) 476-9026 – fax
E-mail: Sandra.Cole@doh.state.nm.us

Anna Mayo, Medical Care Program Director
Health Facility Licensing & Certification Bureau
Division of Health Improvement
New Mexico Department of Health
2040 S. Pacheco, 2nd Floor, Room 413
Santa Fe, NM 87505
(505) 476-9031
(505) 476-9026 – fax
E-mail: amayo@doh.state.nm.us

VACANT, Management Analyst Supervisor
Health Facility Licensing & Certification Bureau
Division of Health Improvement
New Mexico Department of Health
2040 S. Pacheco, 2nd Floor, Room 413
Santa Fe, NM 87505
(505) 476-9047
(505) 476-9053 – fax
E-mail:

NEW YORK

Anna Colello, Director
Regulatory Compliance for OHSM
New York State Department of Health
Empire State Plaza – Corning Tower
Room 1110
Albany, NY 12237
(518) 402-5733
(518) 486-5796 – fax
E-mail: adc05@health.state.ny.us
Support Contact: Kathy Rhodes (518) 402-5733

Keith Servis, Director
Division of Quality and Surveillance for Nursing Homes
and ICF/MRs
New York State Department of Health
161 Delaware Ave.
Delmar., NY 12054
(518) 408-1267
(518) 408-1271- fax
E-mail: kws04@health.state.ny.us

NORTH CAROLINA

Phyllis Daw, Chief Operating Officer
Division of Facility Services
North Carolina Department of Human Resources
Mail Service Center 2701
Raleigh, NC 27699-2701
(919) 855-3757
(919) 733-2757 – fax
E-mail: phyllis.t.daw@ncmail.net

Jeff Horton, Chief – Lic. & Certification Section
Division of Facility Services
North Carolina Department of Human Resources
Mail Service Center 2711
Raleigh, NC 27626-2701
(919) 733-7461
(919) 733-8274 – fax
E-mail: jeff.horton@ncmail.net

NORTH DAKOTA

Darleen Bartz, Chief
Health Resources Section
Health Facilities Division
North Dakota Department of Health
600 East Boulevard Avenue – Dept. 301
Bismarck, ND 58505-0200
(701) 328-2352
(701) 328-1890 – fax
E-mail: dbartz@state.nd.us

Bruce Pritschet, Director
Division of Health Facilities
North Dakota Department of Health
600 East Boulevard Avenue – Dept. 301
Bismarck, North Dakota 58505-0200
(701) 328-2352
(701) 328-1890 – fax
E-mail: bpritsch@state.nd.us

OHIO

Revised 12/19/05

Rebecca Maust, Division Chief
Division of Quality Assurance
Ohio Department of Health
246 N. High Street, 3rd floor
P.O. Box 118
Columbus, OH 43216-0118
(614) 466-7857

(614) 466--0208 – fax

E-mail: Rebecca.maust@odh.ohio.gov
Support Contact: Genell.easley@odh.ohio.gov (614) 466-7857

Roy Croy, Bureau Chief
Bureau of Community Health Care Facilities & Services
Ohio Department of Health
246 N. High Street, 2nd Floor
P.O. Box 118
Columbus, Ohio 43216-0118
(614) 752-5122
(614) 387-2763 – fax
E-mail : roy.croy@odh.ohio.gov
Support Contact: Linda Vojtush, Exec. Secy. (614) 995-7466

Russell Roeder, Bureau Chief
Bureau of Regulatory Compliance
Division of Quality Assurance
Ohio Department of Health
246 N. High Street, 3rd Floor
P.O. Box 118
Columbus, Ohio 43216-0118
(614) 644-6220
(614) 387-2762 – fax
E-mail: Russell.roeder@odh.ohio.gov
Support Contact: Theresa King (614) 644-6220

Carla Brumby, Bureau Chief
Bureau of Long Term Care Quality
Ohio Department of Health
246 N. High Street, 3rd Floor
P.O. Box 118
Columbus, Ohio 43216-0118
(614) 752-9524
(614) 387-2764 – fax
E-mail: Carla.brumby@odh.ohio.gov
Support Contact: Judy and Belinda (614) 752-9524

OKLAHOMA

James M. Crutcher, M.D., MPH, Director
Commissioner of Health and State Health Officer
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-4200
(405) 271-3431– fax
E-mail: mikec@health.ok.us
Support Contact: Ron Cain (405) 271-4200

Rocky D. McElvaney, Deputy Commissioner
Protective Health Services
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-5288
(405) 271-1402 – fax
E-mail: rockym@health.ok.us
Support Contact: Sharon Kendrick (405) 271-5288

Ted Evans, Chief
Consumer Health Services

Protective Health Services
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-5243
(405) 271-3549 – fax
E-mail: TedE@health.ok.us
Support Contact: Vicki Kirtley (405) 271-5243

Tom Welin, Chief
Medical Facilities Services
Protective Health Services
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-6576
(405) 271-1308 – fax
E-mail: tomw@health.ok.us
Support Contact: Allene Lisle (405) 271-6576

Nancy Atkinson, Chief
Quality Improvement & Evaluation Service
Protective Health Services
Oklahoma State Dept. of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-5278
(405) 271-1402 – fax
E-mail: nancyh@health.ok.us
Support Contact: Judy Ellingson (405) 271-5278

Dorya Huser, Chief
Long Term Care Division
Protective Health Services
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-6868
(405) 271-7360 – fax
E-mail: doryah@health.ok.us
Support Contact: Sue Davis (405) 271-6868

Harry Hartsell, Chief
Health Resources Development Services
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-9444 x 57269
(405) 271-7360 – fax
E-mail: hank@health.ok.us
Support Contact: Onekia Smallwood (405) 271-9444, x57270

Mary Womack, Assistant General Counsel
Office of General Counsel
Oklahoma State Department of Health
1000 NE 10th Street
Oklahoma City, OK 73117-1299
(405) 271-6017
(405) 271-7360
E-mail: MaryWD@health.ok.us
Support Contact: Angie (405) 271-6017

OREGON

Elaine Young, Manager
State of Oregon
Seniors and People with Disabilities
Oregon Department of Human Resources
500 Summer Street, NE E13
Salem, OR 97301-1074
(503) 945-6456
(503) 378-8966 - fax
E-mail: elaine.young@state.or.us
Support Contact: Kim Redinger (503) 945-6395

Revised 12/19/05

Kathleen Smail, Manager
Health Care Licensure and Certification Section
DHS Health Services
800 N.E. Oregon Street, Suite 640
Portland, OR 97232
(503) 731-4013
(503) 731-4080 - fax
E-mail: Kathleen.smail@state.or.us
Support Contact: Virginia Holt (503) 731-4013

Rita Scheu, Program Coordinator
Laboratory Licensing Health Division

Department of Human Resources
1717 S. W. Tenth Avenue
Portland, Oregon 97201
(503) 229-5854
(503) 229-5682 – fax
E-mail: Rita.Scheu@state.or.us
Support Contact: Pamela Muth (503) 229-5854

PENNSYLVANIA

Gerald F. Radke, Director
Bureau of Facility, Licensure & Certification
Pennsylvania Department of Health
[P.O. Box 90](#)
[Room 932](#)
[Health and Welfare Building](#)
Harrisburg, PA [4740817120](#)
(717) 787-8015
(717) 705-6663ax
E-mail: gradke@state.pa.us
Support Contact: Michele Washington (717) 787-8015

Sandra M. Knoble, Director
Division of Acute & Ambulatory Care
Pennsylvania Department of Health
[P.O. Box 90](#)
[Room 532](#)
[Health and Welfare Building](#)
Harrisburg, PA [4740817120](#)
(717) 787-8980
(717) 787-6663 – fax
E-mail: sknoble@state.pa.us
Support Contact: Stacy Fickes (710) 783-8980

Peter P. Petresky, Director
Division of Safety Inspection
Pennsylvania Department of Health
[P.O. Box 90](#)
[Room 922](#)
[Health and Welfare Building](#)
Harrisburg, PA [4740817120](#)
(717) 787-1911
(717) 787-6663 - fax
E-mail: ppetresky@state.pa.us
Support Contact: Julie Brown (717) 787-1911

William A. Bordner, Director
Division of Nursing Care Facilities
Pennsylvania Department of Health
[P.O. Box 90](#)
[Room 526](#)
[Health and Welfare Building](#)
Harrisburg, PA [4740817120](#)
(717) 787-1816
(717) 772-6663 - fax
E-mail: wbordner@state.pa.us
Support Contact: Margarita Mejias (717) 787-1816

Carol Williams, Director
Bureau of Community Programs

Licensure & Certification
Pennsylvania Department of Health
132 Kline Plaza, Suite A
Harrisburg, PA 17104
(717) 783-8665
(717) 787-6663 – fax
E-mail: carolwill@state.pa.us
Support Contact: Mary Lou Snyder (717) 783-8665

RHODE ISLAND

Ray Rusin, Chief
Office of Facilities Regulation
Rhode Island Department of Health
3 Capitol Hill
Providence, RI 02908-5097
(401) 222-4537
(401) 222-3999 – fax
E-mail: Raymond.Rusin@health.ri.gov
Support Contact: Audrey Greene (401) 277-2566

Madeline Vincent, RN
Office of Facilities Regulation
Rhode Island Department of Health
3 Capitol Hill
Providence, Rhode Island 02908-5097
(401) 222-4524
(401) 222-3999 – fax
E-mail: Madeline.Vincent@health.ri.gov
Support Contact: (401) 277-2566

SOUTH CAROLINA

Karen M. Price, Bureau Director
Bureau of Certification
South Carolina Dept of Health & Environmental Control
2600 Bull Street
Columbia, SC 29201-1708
(803) 545-4205
(803) 545-4292 - fax
E-mail: Pricekm@dhec.sc.gov
Support Contact: Wanda Bennett (803) 545-4205

Arthur Starnes, Division Director (Retiring 12/31/05)
Division of Certification
South Carolina Department of Health & Environmental Control
2600 Bull Street
Columbia, South Carolina 29201-1708
(803) 545-4205
(803) 545-4292 – fax
E-mail: Starneai@dhec.sc.gov
Support Contact: Wanda Bennett (803) 545-4205

Mary Jo Roue', Division Director
Health Provider Division
South Carolina Department of Health & Environmental Control
2600 Bull Street
Columbia, South Carolina 29201-1708
(803) 545-4293
(803) 545-4563 fax
E-mail: rouemj@dhes.sc.gov
Support Contact: Steve Hall (803) 545-4203

SOUTH DAKOTA

Robert J. Stahl, Administrator
Office of Health Care Facilities
Licensure & Certification
Health Systems Development and Regulation
South Dakota Department of Health
615 E 4th ST
Pierre, SD 57501-1700
(605) 773-5273
(605) 773-6667 - fax
E-mail: bob.stahl@state.sd.us
LTC, NLTC, CLIA

Revised 12/19/05
Support Contact: Vickee Anderson (605) 773-7215

TENNESSEE

Katy Gammon, Director
Division of Health Care Facilities
Tennessee Department of Health
425 5th Avenue North
Nashville, TN 37247-0508
(615) 741-7221
(615) 741-7051 – fax
E-mail: Katy.Gammon@state.tn.us
Support Contact: Evelyn D. Foust (615) 253-5655

Jere Younger, R.N.
Certification Director
TN Department of Health
Division of Health Care Facilities
425 5th Avenue North
Cordell Hull Bldg., 1st Floor
Nashville, TN 37247-0508
(615) 741-7534
(615) 741-7051 – fax
E-mail: Jere.L.Younger@state.tn.us
Support Contact: Linda Paul (615) 741-7539

TEXAS

Veronda L. Durden, Assistant Commissioner
Regulatory Services
Texas Department of Aging and Disability Services
701 W 51st Street
P.O. Box 149030
Austin, TX 78714-9030
(512) 438-2625
(512) 438-2726 - fax
E-mail: veronda.durden@dads.state.tx.us
Support Contact: Tammy Miller (512) 438-4210

Nance Stearman, Medicare Compliance Officer
Division of Regulator Services
HealthCare Quality Section
Texas Department of State Health Services
1100 West 49th Street
Austin, TX 78756
(512) 834-6752
(512) 834-4514 – fax
E-mail: nancy.stearman@dshs.state.tx.us
Support Contact: Daphne Dutton (512) 834-6650 x2688

UTAH

Allan D. Elkins, Director
Bureau of Health Facility Licensing
Certification and Resident Assessment
Utah Department of Health
P.O. Box 144103
Salt Lake City, Utah 84114-4103
(801) 538-6595
(801) 538-6163 – fax
E-mail: aelkins@utah.gov
Support Contact: Laurie Miller (801) 538-6529

Ann E. Lee, Program Manager
LTC Survey Program
Bureau of Health Facility Licensing,
Certification and Resident Assessment
Utah Department of Health
P.O. Box 144103
Salt Lake City, Utah 84114-4103
*808) 538-6583
(801) 538-6163 – fax
E-mail: annlee@utah.gov

VERMONT

Laine Lucenti, Director
Division of Licensing and Protection
Vermont Department of Disabilities Aging and Independent Living
103 South Main Street
Waterbury, VT 05671-2306
(802) 241-2345
(802) 241-2358 – fax
E-mail: Laine.Lucenti@dail.state.vt.us
Support Contact: Helen Lamberton (802) 241-2345
Sylvia Beck MDS/OASIS Automation Coordinator
E-mail: Sylvia.Beck@dail.state.vt.us

Frances Keeler, Assistant Director
Division of Licensing and Protection
Vermont Department of Disabilities Aging and Independent Living
103 South Main Street
Waterbury, VT 05671-2306
(802) 241-2345
(802) 241-2358 – fax
E-mail: Frances.Keeler@dail.state.vt.us
Support Contact: Helen Lamberton (802) 241-2345
Sylvia Beck MDS/OASIS Automation Coordinator
E-mail: Sylvia.Beck@dail.state.vt.us

VIRGINIA

Nancy R. Hofheimer, Director
Center for Quality Health Care Services
& Consumer Protection
Virginia Department of Health
3600 West Broad Street, Suite 216
Richmond, VA 23230
(804) 367-2102
(804) 367-2149 – fax
E-mail: Nancy.Hofheimer@vdh.virginia.gov
Support Contact: Ginny Pierce (804) 367-2102

WASHINGTON

Joyce Stockwell, Director
Residential Care Services
Washington Department of Social and Health Services
P.O. Box 45600
Olympia, Washington 98504-5600
(360) 725-2400
(360) 438-7903 - fax
E-mail: J@dsht.wa.gov
Support Contact: Bob Horner (360) 725-2402
LTC

Byron Plan, Executive Manager
Office of Health Care Surveys
Washington Department of Health
P.O. Box 47852
Olympia, WA 98504-7852
(360) 236-2916
(360) 236-2901 – fax
E-mail: Byron.Plan@doh.wa.gov
Support Contact: Raejean Bales (360) 236-2917

WEST VIRGINIA

John Wilkinson, Director
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-5607 – fax
E-mail: JohnWilkinson@wvdhhr.org
Support Contact: Dorcas Eskew (304) 558-0050

Anita Barnhouse, Program Manager

Revised 12/19/05

Medicare/Hospital Program
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-2515 –fax
E-mail: AnitaBarnhouse@wvdhhr.org

Alice Warner Shumlas, Attorney
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-5607 - fax
E-mail: aliceshumlas@wvdhhr.org

Gloria Pauley, Program Manager
Assisted Living Residential & Legally Unlicensed Homes
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799

(304) 558-0050
(304) 558-2515 – fax
E-mail: gloriapauley@wvdhhr.org

Deanna Kramer, Program Manager
Nursing Home Program
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-2515 – fax
E-mail: DeannaKramer@wvdhhr.org

Sheila Kelly, Program Manager
ICF/MR's Behavioral Health
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-2515 – fax
E-mail: SheilaKelly@wvdhhr.org

Karen Blankenship, Program Manager
Nurse Aide Program
Office of Health Facility Licensure & Certification
West Virginia Department of Health & Human Resources
1 Davis Square, Suite 101
Charleston, WV 25301-1799
(304) 558-0050
(304) 558-1442 – fax
E-mail: karenblankenship@wvdhhr.org

WISCONSIN

Cris Ros-Dukler, Director
Bureau of Quality Assurance
Wisconsin Department of Health & Family Services
P.O. Box 2969
Madison, WI 53701-2969
(608) 267-7185
(608) 267-0352 - fax
E-mail: RosDuCS@dhfs.state.wi.us
Support Contact: Elizabeth Barnum (608) 266-8847

Otis Woods, Deputy Director
Bureau of Quality Assurance

Wisconsin Department of Health & Family Services
P.O. Box 2969
Madison, WI 53701-2969
(608) 266-7952
(608) 267-0352 - fax
E-mail: WOODSOL@dhfs.state.wi.us
Support Contact: Elizabeth Barnum (608) 266-8847 (608) 266-8847

Jan Eakins, Chief
Provider Regulation & Quality Improvement Section
Wisconsin Department of Health & Family Services
P.O. Box 2969
Madison, WI 53701-1269
(608) 266-2055
(608) 267-7119 – fax
E-mail: eakinjl@dhfs.state.wi.us

Jane Walters, Chief
Health Services Section
Wisconsin Department of Health & Family Services
2917 International Lane Suite 300
Madison, WI 53701
(608) 243-2028
(608) 243-2026 – fax
E-mail: WALTEJA@dhfs.state.wi.us
Support Contact: SaraJayne Griffin (608) 243-2024

Vacant, Chief
Resident Care Review Section
Wisconsin Department of Health & Family Services
P.O. Box 2969
Madison, WI 53701-2969
(608) 267-0351
(608) 267-0352 – fax
E-mail:
Support Contact: John Hess (608) 261-0640

Kevin Coughlin, Chief
Assisted Living Section
Wisconsin Department of Health & Family Services
200 North Jefferson St. Suite 211
Green Bay WI 54301
(608) 448-5255
(920) 448-5254 – fax
E-mail: COUGHKJ@dhfs.state.wi.us
Support Contact: Colette Anderson (608) 243-2359

Vacant, Director
Office of Caregiver Quality
Wisconsin Department of Health & Family Services
2917 International Lane Suite 300
Madison, WI 53704
(608) 243-2084
(609) 243-2020- fax
E-mail:
Support Contact: Marie Anderson (608) 243-2084

WYOMING

Jean McLean, Acting Manager
Office of Healthcare Licensing and Surveys
State Survey Agent
The Office of Health Quality
2020 Carey Ave., 8th Floor
Cheyenne, WY 82002
(307) 777-7123
(307) 777-7127 – fax
E-mail: jmclea@state.wy.us
Support Contact: Tammy Schmitt (307) 777-7121